PEMBINA COUNTY PUBLIC TRANSPORTATION

Transportation services
for people of all ages.

Priority is given to individuals with medical appointments and individuals with disabilities.

Vehicles:

- 15 passenger ADA accessible bus with wheelchair ramp
- 7 passenger ADA accessible mini van with wheel chair ramp
- 5 passenger ADA accessible mini van with wheel chair ramp
- 7 passenger mini van

Transportation available for medical appointments, shopping, banking, hair appointments, visiting, dining, social outings, children's activities, work and other transit needs.

Hours of service 8:00 a.m.-5:00 p.m.

Revised April 2013

SCHEDULE & FARES

Cavalier: in town transportation
Monday-Friday
within city limits $3.00,
1-5 miles from Cavalier $4.00,
over 5 miles from Cavalier $6.00

Pembina, Neche, Hamilton, Joliette, Crystal to Cavalier: Monday-Thursday $6.00

Walhalla/Mountain to Cavalier: Friday $6.00

Drayton: in town transportation Monday-Friday $3.00

Drayton/St. Thomas to Grafton: Monday-Friday $6.00

Eastern Pembina County to Grand Forks (Cavalier, Neche, Pembina, Drayton): Wednesday $12.00

Western Pembina County to Grand Forks (Walhalla, Mountain, Gardar, Crystal, St. Thomas): Thursday $12.00

Medical rides to Grand Forks for dialysis & other appointments: Fridays $12.00

Other destinations available for Cavalier/Neche/Pembina/Walhalla by special arrangement to medical appointments:

- Grafton $9.00
- Park River $9.00
- Langdon $8.00
- Fargo $55.00 individual
  $28.00 two or more

Fares for rides to places of employment will be determined on an individual basis based on miles to work site.

Do you have other transportation needs that are not listed? Call our office and we will try to accommodate your requests. **701-454-6586**

Please call at least one day in advance to make a reservation. **701-454-6586**

We are not able to provide charter trips due to federal regulations.

Transportation services are open to the public.

There are no transportation services on federal holidays.

PASSENGER POLICIES

Please have exact fare ready when you board transit vehicle. Drivers do not carry change.

Passengers shall be courteous to the driver and other passengers.

Passengers with medical appointments are given priority for pick up and drop off times. The driver will determine the best use of time for other pick up and drop off times.

Please do not talk to the driver while transit vehicle is in motion.

When you call to reserve a ride, you will be given a pick up time. The transit vehicle may arrive anytime 15 minutes before or after your scheduled pick up time. You should be ready at the entrance with coat on 15 minutes before scheduled pick up time. Generally, the transit vehicle will pull up to the curb and cannot pull into the driveway of a residential home.

Upon arrival, the driver will sound the horn. The driver will wait **five minutes** for you to appear. If you do not appear, the driver can leave and it will be considered a no show. The next time you ride, you will be required to pay a fare for the previous no show ride. Continuous violations of the no show policy may result in future service being denied.

The driver may refuse to give you a ride at locations that are unsafe for either the passenger, driver or vehicle, including areas not cleared of snow. If a transit vehicle stops at your location but is not able to pick you up due to safety reasons, you will be charged for the ride the next time you ride.

Passengers who appear disorderly or considered a safety threat to the driver or other passengers, including those under the influence of illegal drugs or alcohol, will be denied a ride.

If requested, the driver will provide assistance to riders between the vehicle and the entrance of a building. Please make this a request when you make your reservation. If additional help is required beyond the main door, the rider should have a personal care attendant ride along or have someone meet them. If one is needed, a passenger may have one personal care attendant accompany them at no charge.

Passengers are expected to carry their own shopping bags, suitcases or packages. The driver may assist with two shopping bags or suit cases. It is the discretion of the drivers to not carry packages that are too heavy for them.

Smoking is not allowed in transit vehicles.

Passengers are required to wear seatbelts.

Statement of Non-Discrimination

No person in the U.S. shall, on the grounds of race, color, national origin, disability, sex, age or income status, be excluded from participation, be denied the benefits of, or be subjected to discrimination under any program or activity funded in whole or in part with Federal Funds. Contact Pembina County Public Transportation Director at 701-454-6586 to request additional information on our non-discrimination obligations or to file a complaint.

Pembina County Public Transportation

PO Box 9

Drayton, ND 58225

Call

701-454-6586